5. PENALTIES FOR METER TAMPERING / BY-PASS / SELF RECONNECTION

Infringment By Customer Category

	(K)
(*a*) Domestic	1,000,000
(*b*) Kiosk	1,000,000
(*c*) Commercial	2,500,000
(*d*) Institutiona	5,000,000
(*e*) Industrial	5,000,000

6. OTHER CHARGES

Charge type	*(K)*
(*a*) Prepaid meter CIU damage/loss	49,500
(*b*) Penalty on returned cheques all customer categories . .	44,000
(*c*) Replacement of token bought to a wrong meter . .	20,000.".

Made this 30th day of July, 2026

COUNSEL STANLEY CHIRWA
Chairperson

Approved this 30th day of July, 2026

R. M. MBILIZI
Minister of Agriculture, Irrigation and Water Development

(FILE NO. MOAIWD/WD/ADMIN/01)

GOVERNMENT NOTICE NO. 71

WATERWORKS ACT
(CAP. 72.01)

WATERWORKS (LILONGWE WATER BOARD) (AMENDMENT) BY-LAWS, 2026

IN EXERCISE of the powers conferred by section 56 of the Waterworks Act, the Lilongwe Water Board, with the approval of the Minister of Agriculture, Irrigation and Water Development, make the following By-laws—

Citation

1. These By-laws may be cited as the Waterworks (Lilongwe Water Board) (Amendment) By-laws, 2026.

Replacement of the *First Schedule* to Cap.72:01 sub. leg p.84

2. The Waterworks (Lilongwe Water Board) By-laws, (hereinafter referred to as the "principal By-laws") are amended, by deleting the *First Schedule* and replacing it with a new *First Schedule* as follows—

"FIRST SCHEDULE (by-law 2)

WATER CHARGES

		K	*T*
1.	For water supplied in bulk to kiosks, a flat rate will be levied as follows—		
	(*a*) Lilongwe Water Board (per cubic meter)	299	00
	(*b*) Community (per cubic meter)	299	00
	(*c*) The Board's E-Madzi Kiosks (per cubic meter)	525	00
2.	For water supplied for domestic purpose—		
	(*a*) up to 5 cubic metres (a flat rate minimum charge)	4,562	00
	(*b*) in excess of 5 cubic metres up to10 cubic metres, per cubic meter	1,234	00
	(*c*) in excess of 10 cubic metres, per cubic meter	1,717	00
	(*d*) prepaid meters all bands (flat rate) per cubic meter	1,717	00
3.	For water measured by common meter and supplied to schools, colleges, hospitals, sports and cultural stadiums or grounds or places of worship, cemeteries and crematoria, social and recreational clubs not operated for gain, and places of public resort, per cubic metre—		
	(*a*) for the first 10 cubic metres, (flat rate -minimum charge) . .	42,083	00
	(*b*) in excess of 10 cubic metres up to 40 cubic metres, per cubic meter	4,706	00
	(*c*) in excess of 40 cubic metres, per cubic meter.	5,040	00
	(*d*) prepaid meters all bands (flat rate) per cubic meter	5,040	00
4.	For water supplied to Government buildings where the Government is the registered meter holder, per cubic metre—		
	(*a*) for the first 10 cubic metres, per (flat rate minimum charge) . .	42,083	00
	(*b*) in excess of 10 cubic metres up to 40 cubic metres, per cubic meter	4,706	00
	(*c*) in excess of 40 cubic metres, per cubic meter.	5,040	00
	(*d*) prepaid meters all bands (flat rate), per cubic meter	5,040	00
5.	For water supplied for commercial or industrial purposes—		
	(*a*) for the first 10 cubic metre, (flat rate minimum charge) . .	28,117	00
	(*b*) in excess of 10 cubic metres ≥ 40 cubic metres, per cubic meter	6,178	00
	(*c*) in excess of 40 cubic metres, per cubic meter.	6,719	00
	(*d*) prepaid meters all bands (flat rate), per cubic meter	6,719	00
6.	For bulk water sales per cubic metre to Bunda— a flat rate per cubic metre	1,133	00.".

Replacement of the *Second Schedule* to the principal By-laws

3. The principal By-laws are amended, by deleting the *Second Schedule* and replacing therefor the following new *Second Schedule*—

"SECOND SCHEDULE (by-law 3)

FEES, DEPOSITS AND PENALTIES

No.	*Item Description*	*Customer Category/Size of Meter*	*K*	*T*
1	Meter testing fees	All meter sizes	10,000	00
2	Reconnection fees	All customer categories	10,000	00
3	Meter Deposit on post-paid—			
		Residential/Kiosks . . 30% of the actual cost cost of the meter		
		Commercial/Institution 30% of the actual cost of the meter		
		Contractors 30% of the actual cost of the meter		
4.	Meter Deposit on prepaid meters—			
		Residential/Kiosks 30% of the actual cost of the meter		
		Commercial/Institution 30% of the actual cost of the meter		
5	Meter Reading fee	All categories	700	00
6	Penalty on returned Cheques	All customer categories . .	50,000	00
7	Change of customer details	All customer categories . .		free
8	Post-paid meter damage/Loss—			
		15 mm . . Actual cost of the meter		
		20 mm . . Actual cost of the meter		
		25 mm . . Actual cost of the meter		
		40 mm . . Actual cost of the meter		
		50 mm . . Actual cost of the meter		
		80 mm . . Actual cost of the meter		
		100 mm . . Actual cost of the meter		
9	Prepaid meter damage/Loss—			
		15 mm . . Actual cost of the meter		
		20 mm . . Actual cost of the meter		
		25 mm . . Actual cost of the meter		

		40 mm	. .	Actual cost of the meter
		50 mm	. .	Actual cost of the meter
		80 mm	. .	Actual cost of the meter
		100 mm	. .	Actual cost of the meter
10	Prepaid meter CIU damage/Loss meter	80 mm	. .	Actual cost of the
		100 mm	. .	Actual cost of the meter
11	Statement printing	All customer categories		500 00/Page

12. Bowser hiring—

(*a*) Cost of water per m^3 (Domestic)		1,717 00
(*b*) Cost of water per m^3 – (Commercial)		6,719 00
(*c*) Cost of water per m^3 (Institutional)		5,040 00
(*d*) Administration		30,000 00
(*e*) Bowser rental per day		50,000 00
(*f*) Mileage per km		900 00
(*g*) Fuel-Bowser	cost of one litre of fuel per 3km distance	
Fuel - Bowser pump	Cost of 4 litres of fuel per trip	

13. Water Demand Management . . . . . Actual cost to the board at the time work will be carried out

14. Penalty for meter tampering, bypasses and self-reconnections—

(*a*) Infringement Charge (Domestic) . .	1,000,000 00
(*b*) Infringement Charge (Kiosk) . .	1,500,000 00
(*c*) Infringement Charge (Industrial/ Commercial/ Institutional) . .	5,000,000 00
(*d*) Cost of stolen water per m^3- (Domestic)	3,000 00
(*e*) Cost of stolen water per m^3- (Kiosks)	3,000 00
(*f*) Cost of stolen water per m^3- (Commercial)	7,500 00
(*g*) Cost of stolen water per m^3- (Institutional)	6,250 00
(*h*) Cost of Overheads	100,000 00".

Made this 30th day of July, 2026.

PROPHET DR. D. F. MBEWE
Chairperson

Approved this 30th day of July, 2026.

R. M. MBILIZI
Minister of Agriculture,
Irrigation and Water Development

(FILE NO. MOAIWD/WD/ADMIN/01)

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